



# Sweet Home Central School District of Amherst and Tonawanda

1901 Sweet Home Road • Amherst, New York 14228  
(716) 250-1408  
Form HR102

*JoAnn Balazs*  
*Assistant Superintendent*

## NOTICE OF ANTICIPATED VACANCY

**DATE POSTED: January 14, 2022**

The Sweet Home Central School District seeks a highly qualified candidate to fill the following:

**Position:** Computer Repair Technician – Level 1

**Responsibilities:** This position assists faculty, staff and students with everyday computer needs in an environment that has over 4,000 clients. The employee in this position will support and assist colleagues within the Technology department on other projects as necessary and applicable; collaborate with other technicians to support clients remotely and in the field; install, repair and maintain microcomputer equipment and related components; install, repair and maintain audio visual equipment; operate appropriate diagnostic and testing equipment; troubleshoot, evaluate and service wired and wireless networks; troubleshoot, evaluate and service microcomputer network within District. Responsibilities include the installation, maintenance and updates of Macintosh desktops/laptops and Windows desktops/laptops, support of a multi user environment with central file storage, 1:1 and multi user iPad environments, Microsoft Office suites, antivirus and Google Apps for Education support.

**Building:** District Office

**Start Date:** Immediately

**Qualifications:**

- Associates Degree in Information Technology or related field, OR an equivalent combination of training and experience
- Minimum 3 years' experience in IT support of a multi-user environment
- Strong troubleshooting skills, excellent attention to detail, driven to learn/improve skills, team-oriented, outstanding customer service, effective oral and written communication skills
- Expertise with Microsoft Windows desktop and server operating systems
- Apple certification preferred
- Experience with: group policy, active directory, NTFS/profile permissions, and AD integrated DNS/DHCP, Linux/UNIX, maintenance of wired networks (ethernet and fiber optic), deployment of classroom applications, database servers including MySQL and Filemaker Pro, wireless networks, deployment and maintenance of Mac and PC Labs
- Familiar with: Help Desk/IT ticketing system usage, JAMF/Casper MacOS management

**Reports to:** Systems Engineer

**Salary:** Salary and benefits as established by the contract between the District and the Sweet Home Service Employee Association

**How to Apply:** Complete service application available online at [www.sweethomeschools.org](http://www.sweethomeschools.org)  
Send letter of interest, resume and application to:  
JoAnn Balazs, Assistant Superintendent  
Sweet Home Central School District, 1901 Sweet Home Road, Amherst, NY 14228

**Closing Date:** 1/28/2022

*The Sweet Home Central School District is an equal opportunity employer and does not discriminate against any employee or applicant for employment in its programs and activities on the basis of race, color, national origin, sex, disability, religion or creed, sexual orientation, military status, genetic status, marital status, domestic violence victim status, criminal arrest or conviction record, or any other basis prohibited by state or federal non-discrimination laws.*

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